

Privacy Statement

Last Updated: September 11, 2023

eBaoTech (also referred to as “we” or “us”) is committed to protecting your privacy. This Privacy Statement illustrates how we collect, use, share or otherwise process your personal data. Before using our websites or services, please read the following statements carefully.

The term “you” or “users” used in this Privacy Statement refers to the individual, the organization represented by such individual, or any entity authorized by such individual or organization who visits or uses our websites (the “Services”).

This Privacy Statement applies when you use and interact with our websites, and other eBaoTech platforms that refer or link to this Privacy Statement. **This Privacy Statement is not applicable to the products or services offered by third parties or having their own privacy notice.**

This Privacy Statement may be updated from time to time, and the updated Privacy Statement will take effect on the date first above written. We encourage you to periodically review this Privacy Statement to stay informed about our collection, processing and sharing of your personal data.

PERSONAL DATA WE COLLECT

We collect and use your personal data to provide and continually improve our products and services.

Personal Data we collect from you:

- 1) **Customer Services.** When you contact us or request us to contact you for customer services, in order to match your service needs, we will collect your name, the name of the company you work for, your position, phone number, email address, the type of Service you consult, and other information you choose to provide. To ensure the quality of the Services, we may record the phone conversations with you, which may involve your sensitive personal data. If you refuse to provide such data, some of the customer services may not be available to you.
- 2) **Sending Promotional Communications.** If you permit us to send promotional communications to you, we will need to collect your email address.

- 3) **Conducting Market Research.** To improve our products and Services, we may conduct market research from time to time, and collect your feedback through questionnaires or other forms. You understand that the research is not mandatory and your participation in the research and provision of your feedback will be deemed consent for us to collect the information that you choose to provide.

If you provide someone else's personal data to us when using the Services, please ensure that you have obtained valid authorization from the data subject, and that they have fully understood and accepted this Privacy Statement.

Personal data we automatically collect:

- 1) The device information, including the equipment model, IP address and MAC address will be collected to help us provide targeted Services and optimize the performance. Such information will be collected after you start the Services. If you deny our access to such information or provide incorrect information, all or part of our products or Services may not be available to you.
- 2) Access records and use habits will be collected for us to better understand and serve the users. These data will help us to develop and provide more user-friendly functions, information and Services. Such information will be collected in real time when you use the products or Services. If you refuse to provide or request to delete such data, eBaoTech products or Services may malfunction in whole or in part.

Personal data collected from third parties and our affiliates:

To provide more professional, qualified, and personalized Services, to improve the efficiency and speed of your query, to provide services jointly with us, or to prevent internet fraud, our affiliates or partners may, subject to your consent, share legitimately acquired personal data to us, unless prohibited by applicable law.

HOW WE USE PERSONAL DATA

We will use your personal data for the following purposes:

- 1) For purposes of identity verification, security precaution, fraud detection, archiving and backup, to achieve better user experience for you, and to improve the security of our websites and other Services provided by us;
- 2) For purposes of sending emails, text messages (including commercial text messages), push notifications and etc., to promote or advertise our products or Services. If you do not want to

receive such notices, you can follow corresponding instructions to unsubscribe, but you will be unable to unsubscribe some important notices, such as system maintenance notices;

- 3) For purposes of understanding your using behaviors to optimize user experience, improve functional design, and provide better Services;
- 4) After collecting your personal data, we are entitled to de-identify your personal data and you agree that we have the right to use de-identified data, and to analyze and use all or part of the database for purposes of provide better Services without disclosing your personal data, including but not limited to publishing, analyzing, or using the data obtained from the analysis of user visits, access periods, user habits, etc.;
- 5) For internal purposes such as internal audits, data analysis and research.

COOKIES AND SIMILAR TECHNOLOGIES

Our websites may use Cookies or similar technologies to better understand your behavior and thus provide better Services to you. Cookies are small data files placed on your computer or mobile device when you visit a website. The data collected through Cookies or similar technologies will be treated as non-personal data. However, if Internet protocol addresses or similar identifiers are categorized as personal data under local law, we will also treat such identifiers as personal data. If your browser permits, you may modify your acceptance of Cookies or reject our Cookies.

HOW WE SECURE DATA

For the purposes stated in this Privacy Statement, we will store your personal data for the maximum period permitted by law. We maintain (and require our service providers to maintain) appropriate organizational and technical measures designed to protect the security and confidentiality of any personal data we process. We also periodically examine the effectiveness of the security measures (including physical security measures) to prevent unauthorized disclosure of, or access to, the personal data we process.

We limit access to your personal data to our staff who need access to such data for their work and we require our staff who may have access to your personal data keep your data confidential. Nevertheless, no method of storage or transmission is 100% secure. While we follow generally accepted standards and endeavor best efforts to protect your personal data, we cannot completely guarantee the absolute security of the personal data you transmit to us. You understand your data may be leaked or stolen due to force majeure or other security events not

attributable to eBaoTech and you agree that eBaoTech is not liable for any losses arising therefrom.

HOW WE SHARE PERSONAL DATA

We take care to allow your personal data to be accessed only by those who need access to be able to perform their duties, and to be shared only with third parties who have a legitimate purpose for accessing it. However, we will take necessary measures to require those who have access to your personal data undertake no less obligations than those required by this Privacy Statement.

We may share your personal data to third parties in the following circumstances:

- 1) As required by applicable laws and regulations;
- 2) As per the requirements of the competent government authority;
- 3) To safeguard our legitimate rights and interests;
- 4) Where we believe it necessary in order to protect the vital interests of any person;
- 5) Where we cooperate with service providers to perform services requested or functions you initiated or to improve our Services.
- 6) Where we have obtained your consent.

HOW YOU CAN MANAGE YOUR PERSONAL DATA

You have the right to access, correct, or delete your personal data, cancel the account, change the scope of your consent, withdraw your consent and unsubscribe commercial advertisements. You may contact us at any time through the contact information stated at the bottom of this Privacy Statement. We will respond to your request within a reasonable timeframe.

TRANSFER OF PERSONAL DATA

Since the business of eBaoTech covers multiple countries and regions, after we obtain your consent via this Privacy Statement, your personal data may be transferred to the overseas affiliates of eBaoTech or the countries and regions where relevant service providers are located, or may be visited from oversea. In such case, we will ensure that the transfer complies with applicable data protection laws and legislations and that the recipient of your personal data offers an adequate level of protection and security, for instance by entering into the appropriate back-to-back agreements and, standard contractual clauses or an alternative mechanism for the transfer of data, when required by applicable local law.

CHANGES TO THIS PRIVACY STATEMENT

This Privacy Statement takes effect on the date first above written. This Privacy Statement may be modified when there is any amendment in applicable laws, or when there is a major change in our products or service functions. However, without your explicit consent, your rights granted under this Privacy Statement will not be derogated. As for major changes to this Privacy Statement, we will send conspicuous notices (including notifying you through website announcements or push notifications). If you do not agree to the update of this Privacy Statement, please contact us for a satisfactory reply before continuing your use of the Services.

CONTACTING US

If you have any questions, comments, complaints or suggestions about this Privacy Statement, or if you wish to exercise any of your rights you may have under applicable law in relation to your personal data, please send your request to: privacy@ebaotech.com.

When you contact us, please indicate in which country and/or state or region you reside.

We are committed to working with you to obtain a fair resolution of any complaint or concern about privacy. If, however, you believe that we have not been able to assist with your complaint or concern, you can also raise a concern or lodge a complaint with a data protection authority with jurisdiction.